

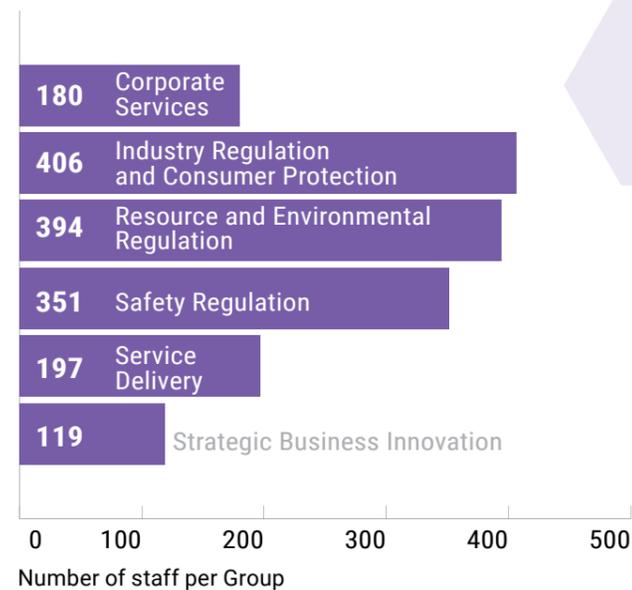
DMIRS at a glance

Who are we?

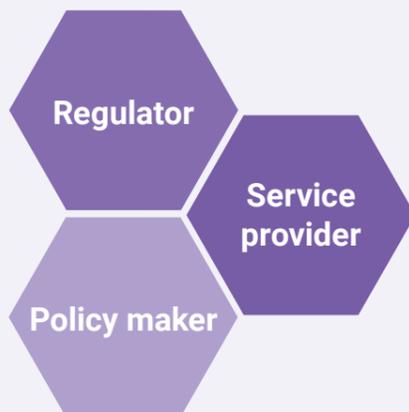
We are the Department of Mines, Industry Regulation and Safety – or DMIRS, formed on 1 July 2017. Our Director General and 1,647 staff are all working towards supporting a **safe, fair and responsible future for the Western Australian community, industry and resources sector.**



We are comprised of six Groups:



Our Strategic Intent approach:



Our focus:

During the year, we had a change in focus. In response to COVID-19, the Premier outlined three focus areas for all public sector agencies:

1. Delivering critical frontline services and support functions
2. Driving the State's COVID-19 response
3. Preparing for Western Australia's economic and social recovery

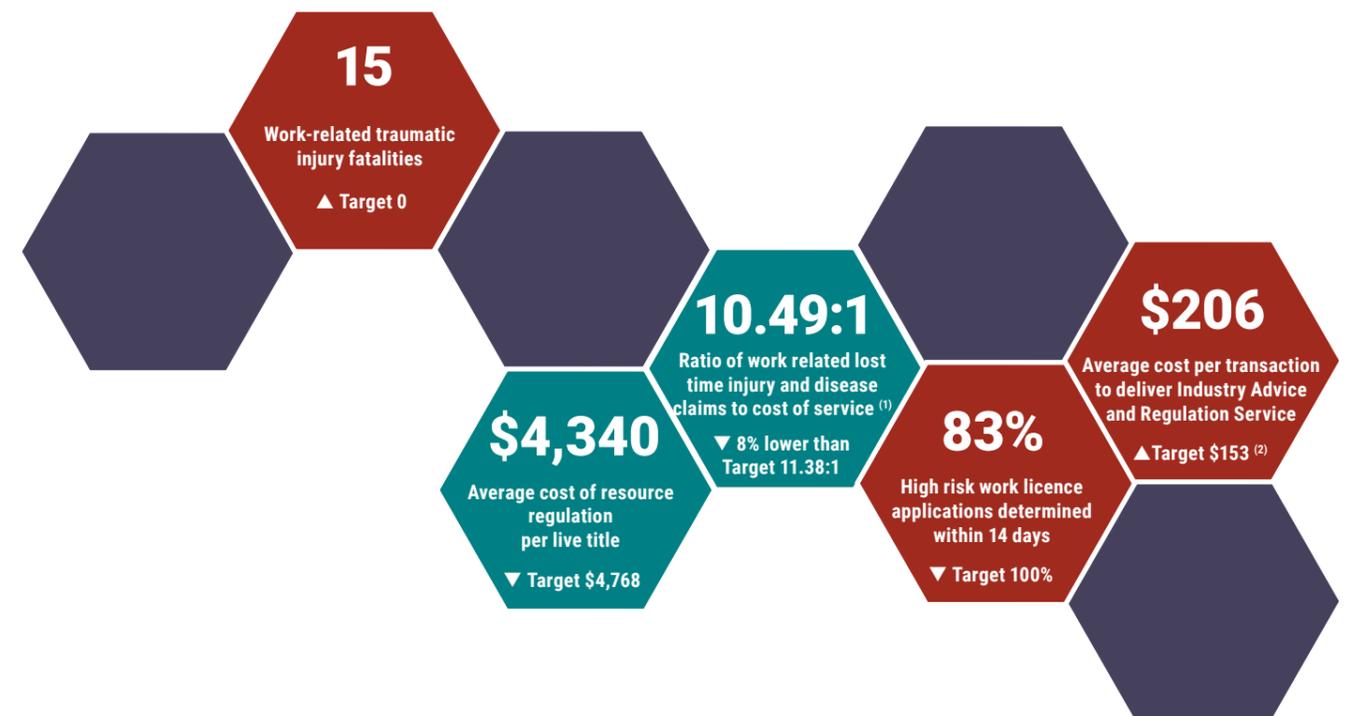
To enable us to be dynamic, agile and prepared to respond with urgency, we launched a new DMIRS *Strategic Plan – Response to the – COVID-19 Environment.*

Performance measures - summary

The department measures its performance through key performance indicators within our approved performance management framework. These KPIs assist in assessing achievement of outcomes and efficiency of services.

The stakeholder satisfaction was planned to be conducted for the second year, with the main purpose of the survey to ascertain the overall level of satisfaction with the department as an effective regulator in the resource and industry sectors. However, due to the COVID-19 emergency it was not considered appropriate to conduct the survey during a period when many of the department's stakeholders were being adversely impacted by trading and social restrictions. An exemption from reporting the results of KPI 1 and 3 was approved by the Under Treasurer.

KPI results have been summarised below, and for further information refer to the KPI Report in the Disclosures and legal compliance Section.



Notes:

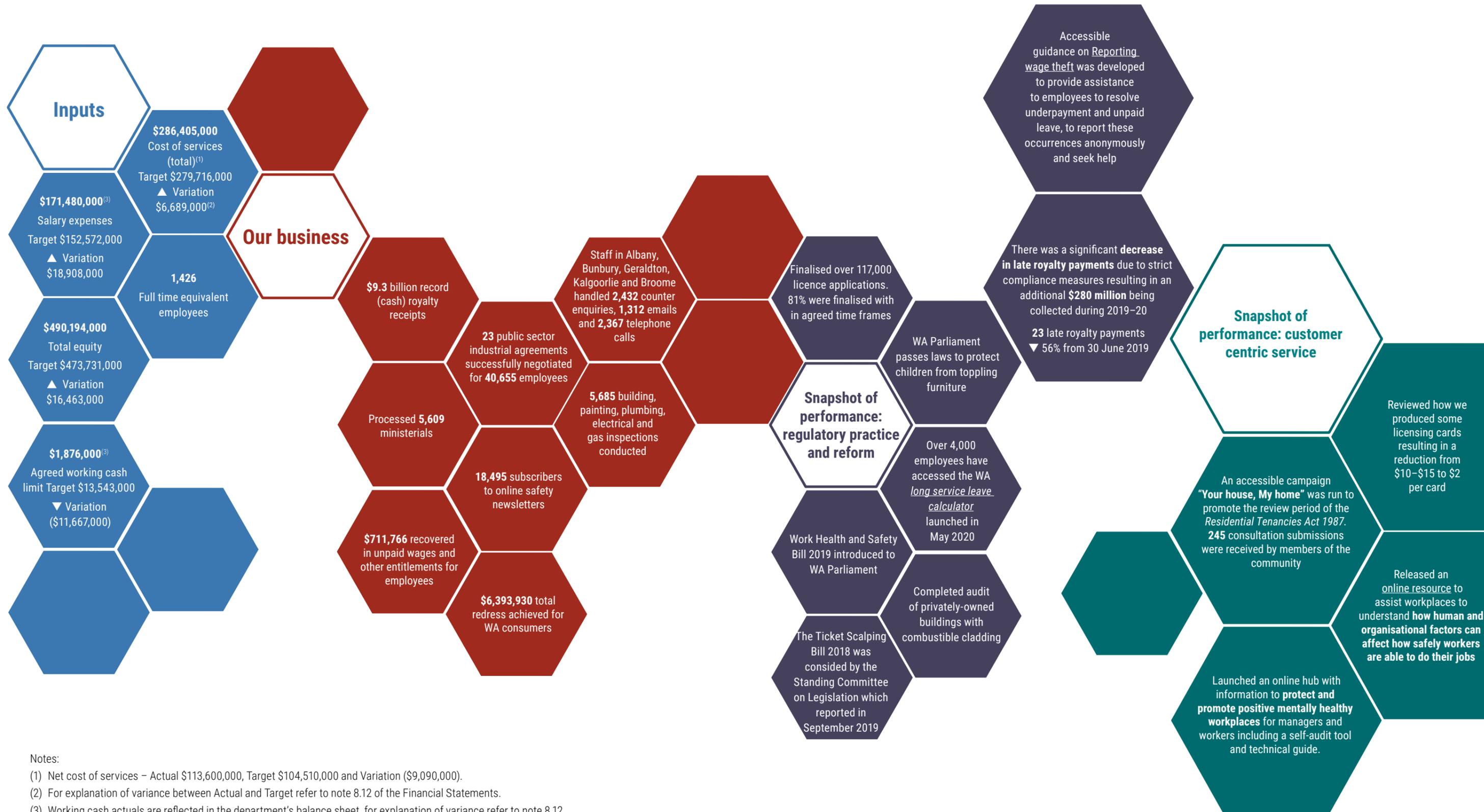
- (1) The cost of Safety Advice and Regulation Service.
- (2) The target for this KPI was based on a methodology which has since been refined, so the result is not comparable to the target.

Key

Performance indicator results are assessed in relation to a set target. The result is indicated by the colour of the hexagon and the direction of the arrow:

- Red hexagon: Did not meet target
- Teal hexagon: Exceeded target
- ▲ or ▼: indicates direction of variance
- ▶: met target (variance ± 5%)

Snapshot of our performance



Notes:

- (1) Net cost of services – Actual \$113,600,000, Target \$104,510,000 and Variation (\$9,090,000).
- (2) For explanation of variance between Actual and Target refer to note 8.12 of the Financial Statements.
- (3) Working cash actuals are reflected in the department's balance sheet, for explanation of variance refer to note 8.12 of the Financial Statements.