



Snapshot of our performance 2018–19

Inputs: Our business: Value created: Performance measure⁽³⁾



(1) Net cost of services – Actual \$90,331,000, Target \$119,918,000 and Variation (\$29,587,000) for explanation of variance refer to note 9.13 of the Financial Statements.

(2) For explanation of variance between Actual and Target refer to note 9.13 of the Financial Statements.

(3) Actual derived from the Department of Treasury's Strategic Information Management System.

(3) Refer to [Key Performance Indicators – Disclosures and legal compliance](#) for explanation of variances.

(4) The target for this KPI was based on a methodology which has since been refined, so the result is not comparable to the target.